



# CITY OF EDMONTON

## Community League Resource Guide Information

This information is an overview of the City of Edmonton as well as a sampling of programs, services and resources that may be of interest to Community Leagues. Look for the EFCL logo  for information specific to Community Leagues.

### Connecting with the City of Edmonton

#### 311 Contact Centre

You can call 311 (Outside Edmonton: 780-442-5311), 24-hours a day, every day of the year for access to City of Edmonton information, programs and services! You can also submit requests [online](#).

TTY: 780-944-5555                      Email: [311@edmonton.ca](mailto:311@edmonton.ca)

The [Edmonton 311 App](#) makes it easy to report your concerns while you're on the go.

#### Website

Information on the website is conveniently located under the following menus. There is also a search function.

<a href="#">Activities, Parks and Recreation</a>	<a href="#">City Government</a>	<a href="#">Residential and Neighbourhoods</a>
<a href="#">Attractions and Events</a>	<a href="#">Projects and Plans</a>	<a href="#">Driving, Cycling and Walking</a>
<a href="#">Business and Economy</a>	<a href="#">Programs and Services</a>	<a href="#">Transit (ETS)</a>

#### Social Media Channels

Stay connected with information about upcoming City or partner events, breaking news and programs and services. [Twitter](#)    [Facebook](#)    [Transforming Edmonton Blog](#)    [Instagram](#)

#### Newsletters and Alerts

You can subscribe to City of Edmonton [newsletters and receive alerts](#) to stay on top of the latest news and keep informed about programs and services.

## Public Engagement

For Edmonton, public engagement is all the ways that create opportunities for people to contribute to decisions about Edmonton's policies, programs, projects and services. This involves bringing people, community organizations, businesses, and government together to build community and participate in civic government.

Learn more about [public engagement](#) in the city and how you can be involved. Check the [calendar](#) for upcoming opportunities or sign up to join the [INSIGHT community](#).

## Register for Courses and Programs

[Register](#) for programs, courses, and day camps in the areas of sports, fitness and wellness, swimming and aquatics, recreation and leisure, the arts, leadership and much more.

## Bookings/Rentals

[Picnic Sites](#) - Many of Edmonton's parks have picnic tables available for use on a first-come, first-served basis. However, if you wish to secure a picnic site, make a [reservation in advance](#).

[Sports Fields](#) are available on a first come/first served drop-in basis. Bookings for reserved time for games, practices and league play are accepted throughout the season.

[Gymnasiums and Courts](#) - Book a school gym or a local court for tennis, badminton, squash, pickleball, handball and/or volleyball.

Ice bookings and room rentals are offered at [indoor arenas](#). There are also drop-in [public skating and shinny](#) opportunities.

## Neighbourhood Based Contacts for Community Leagues

[Community Recreation Coordinators \(CRCs\)](#) offer support and assistance to a range of community organizations that provide opportunities for citizens to get involved and work towards enhancing community.

[Community Building Social Workers](#) work with formal and informal groups such as schools, not-for-profit agencies, faith groups, businesses, and residents to create stronger communities. Together we engage and empower citizens to strengthen and support neighbourhoods by identifying assets, potential challenges, and help build tangible solutions.

## **About the City of Edmonton**

### **City Council**

As a corporation, the City of Edmonton serves a population of more than 899,000 residents, in a regional centre of over 1.3 million. The [Mayor and Council](#) govern this corporation, setting policy, budget and direction to the City Manager. The City Manager ensures Administration carries out Council's direction and administers public services.

In addition to the City Manager, administration is divided into different departments, each responsible for a particular aspect of public service. Additionally, there are City-owned subsidiaries and authorities that provide services to the City and to the public on the City's behalf.

City Council is made up of 13 elected representatives including one [Mayor](#) and [12 City Councillors](#).

The mayor is elected by all Edmontonians who vote in the [civic election](#) every four years. Councillors are elected by voters in the wards they represent. Edmonton has [12 wards](#) and each ward is represented by one Councillor who serves a four-year term.

### **City Council Meetings**

The [Council and Committee schedule](#) is approved by Council once a year at its organizational meeting in October. A special meeting is a new meeting that was not on the original schedule. Changes to the schedule can only be approved by Council or Committee.

Committee meetings (Community and Public Services, Executive and Urban Planning Committees) typically take place in the River Valley Room on the main floor of [City Hall](#). Public Hearings and City Council meetings are normally held in Council Chamber on the second floor of City Hall. [Agendas](#) always indicate where the meeting will take place.

For more information about watching meetings live through [streaming video](#), reports and how to [Request to speak at a Committee meeting or Public Hearing](#) visit the [City Clerk FAQ](#) page.

### **City Organization**

Learn about the civic departments that are responsible for the day to day operations of running the City.

- [Office of the City Manager](#)
- [Citizen Services](#)
- [City Operations](#)
- [Communications and Engagement](#)
- [Financial and Corporate Services](#)
- [Integrated Infrastructure Services](#)
- [Sustainable Development](#)

## Vision and Strategic Plans

Vision and strategies provide a focus to the City's efforts to deliver the greatest value of services and infrastructure that are most important to Edmontonians while managing the opportunities and challenges of our ever changing city.

The [Way Ahead](#) is the strategic plan that guides and informs the City for a 10-year planning horizon, 2009-2018.

The [Way Ahead](#) establishes six [10-year strategic goals](#) to achieve the [City's vision](#) for Edmonton in 2040 and to direct long-term planning for the City of Edmonton.

The Way Ahead outlines corporate outcomes for the strategic goals and provides a set of [measures and targets](#) for each outcome.

To identify strategies to achieve the 10-year strategic goals, the City developed directional plans, also called the Ways plans:



The Way We Live	The Way We Green
The Way We Finance	The Way We Grow
The Way We Move	The Way We Prosper

## Projects and Plans

The City has numerous [projects and plans](#) many of which are [community and neighbourhood](#) focused.

## Programs, Amenities and Resources

The City of Edmonton provides a variety of programs, amenities and resources at a Neighbourhood level.

## Know Your Neighbourhood

View [population and demographic data](#) for Edmonton Neighbourhoods.

Locate City amenities like swimming pools, sports fields, parks, playgrounds, golf courses and spray parks on the [neighbourhood interactive map](#). This map also includes emergency service locations, bus stops, and waste collection schedules.

## Community League Licensed Site

Many community leagues have a [Tripartite License Agreement](#) for use of a site on City land. The Agreement between the City, EFCL and the Community League outlines the terms and conditions for use of the site owned by the City and occupied by a Community League. For more information contact your [Community Recreation Coordinator \(CRC\)](#) or the [Edmonton Federation of Community Leagues](#).



## Grants and Funding

[Grants and Funding](#) - The City of Edmonton offers a broad range of grants and funding opportunities each year to help Edmontonians meet their vision of creating a vibrant, connected, engaged, caring, welcoming and safe city that is attractive, sustainable and inclusive to all.

There are [emerging](#), [operating](#) and [infrastructure](#) grant programs for Community Leagues.

The City of Edmonton [Neighbourhood Park Development Program \(NPDP\)](#) provides funding to support improvements to parks at the neighbourhood level.

Neighbourhood Engagement Toolkit- This [toolkit](#) has been created to provide you with tips and tools for bringing the people in your neighbourhood together. Learn more about the [Neighbourhood Engagement process and funding available](#) to support initiatives.



## Community Group Led Construction Projects on City Land

The [Community Group Led Construction Projects Guide](#) is intended to support not-for-profit organizations such as community leagues and other community organizations in developing or redeveloping community amenities.

The City of Edmonton [Neighbourhood Park Development Program \(NPDP\)](#) provides funding to support improvements to parks at the neighbourhood level.

## Building Social Connections

[Abundant Community Edmonton \(ACE\)](#) is a neighbourhood engagement and organization approach – basically, a way to build a culture of connection one neighbourly conversation at a time.

Neighbourhood block parties are a great way for people to meet and get to know each other. Some communities find it a great way to work together on a neighbourhood project. [Learn how to plan your own block party.](#)

## Caring for Each Other

The City's approach to [homelessness](#) looks at social, housing, safety and environmental impacts. Learn how the City of Edmonton and its partners are working together to connect people experiencing homelessness to supports and housing.

## Environment

Learn more about the [Green Leagues: EFCL Solar and Energy Efficiency Program.](#)



[Capital City Clean Up](#) - Learn about how you can be involved to keep our city clean, safe and graffiti-free. It's a shared responsibility.

The City of Edmonton collects [garbage and recycling](#) from over 370,000 single and multi-family homes. With residents' help, Edmonton's integrated and sustainable [waste management system](#) diverts over 50% of household waste from landfill through [recycling](#) and [composting](#).

[Eco Stations](#) are convenient waste drop-off facilities where you can bring electronics and household hazardous waste like paint, batteries and light bulbs, and anything that does not belong in your garbage.

[Coyotes](#) - Why are they living in the city? Are they dangerous? When should you report a sighting?

Edmonton's 4,100 hectares of [grass is maintained](#) from May until late fall.

The City doesn't regulate nuisance weeds, like dandelions, on [private property](#) but does control both [noxious and nuisance weeds](#) on public property using green turf management practices.

The City has designated 45 parkland sites as [Herbicide Free areas](#).

## Programs

[Program Guides](#) - These guides list the recreation, community, and school programs offered by the City of Edmonton. To register for programs online, visit [eReg](#).

Learn more about neighbourhood based programs such as [Flying Eagle Program](#), [Green Shacks and Pop Up Play](#).

[Youth Programs](#) - We host a variety of drop-in programs and free events throughout the year for youth aged 12-17

## **Parks and Outdoor Amenities**

There are over [875 park areas](#) within 388 City neighbourhoods, and the list grows every year. Find what parks are nearby with the [neighbourhood interactive map tool](#).

As the largest urban park in Canada, with more than 160 kilometres of maintained pathways and [20 major parks](#), the River Valley is a natural wonder for all Edmontonians to be proud of.

[Outdoor skating and ice rinks](#) - Skaters have several choices for public outdoor ice skating surfaces in Edmonton. The City maintains both ground and pond ice rinks in the major parks. [Community Leagues](#) manage many of their own outdoor skating rinks.



[Outdoor swimming pools](#) are open during the summer season from approximately the May long weekend to the September long weekend (weather permitting).

There are many playgrounds and [spray parks/water play features](#) around the city which allow children to stay active and build upon their social and creative skills while they have fun!

[Skateparks](#) are open to any skateboarders, BMX riders, push scooters and inline skaters. The City of Edmonton maintains [toboggan hills](#) at several locations with safe run-outs, safety signs and reduced hazards.

[Picnic Sites](#) - Many of Edmonton's parks have picnic tables available for use on a first-come, first-served basis. However, if you wish to guarantee a picnic site, make a [reservation in advance](#).

[Sports Fields](#) are available on a first come/first served drop-in basis. Bookings for reserved time for games, practices and league play are accepted throughout the season.

Edmonton has over 40 [dogs off leash areas](#).

## **Recreation Centres and Indoor Pools**

Find Your Fit at a City of Edmonton [recreation centre](#)! Here you'll find many opportunities for recreation, fitness, relaxation and personal development.

The [Community League Wellness Program](#) provides current community league members with admission incentives to enjoy the City's world-class sports and recreation facilities.

## Space Information for Groups

[Space for Non-profit Organizations](#) - Non-profit organizations may want access to space in a variety of ways (renting, leasing, sharing and/or developing space). Finding space, whether it is to offer a program or to build a facility, can be a challenging task. These resources are meant to assist non-profit organizations in Edmonton with addressing these challenges.

The [Joint Use Agreements \(Facilities and Land\)](#) are partnerships between the City of Edmonton, Edmonton Public Schools, Edmonton Catholic Schools and Conseil scolaire Centre-Nord (Central North Francophone Schools).

## On Your Streets

### Roads and Sidewalks in the Winter

Plowing starts when approximately 3 cm of snow has accumulated on the [main roads](#) and more snow is forecasted. Regular maintenance plowing is done when snow accumulation is less than 10 cm.

Neighbourhoods are bladed to a 5 cm snow pack throughout the winter to ensure traffic mobility. Like garbage collection, neighbourhood blading operates on a [weekly schedule](#) throughout the winter.

The City takes snow removed from roads to one of [Edmonton's snow storage facilities](#).

[Winter Sidewalk Maintenance](#) - the City of Edmonton clears all sidewalks on or adjacent to City property. Property owners are responsible to clear sidewalks around their property within the same timeframe. Sand is now available at City of Edmonton [roadway maintenance yards](#) and local hardware stores.

City residents are encouraged to become [Snow Angels](#) by shoveling and scraping their own sidewalks, and by lending a hand to neighbours who need help with their walks. Participating Community Leagues recognize neighbourhood Snow Angels with a yard sign that shows they do their part to support safety and mobility in the community.



## **Street Sweeping**

Every spring, all City streets are cleared of sand and debris that have accumulated over winter. A [neighbourhood street sweeping schedule](#) will be published online. Watch for signs in your neighbourhood indicating when street cleaning will start in your area.

**Neighbourhood Traffic Concerns** - Addressing [neighbourhood speeding](#), [traffic noise](#) and [traffic safety concerns](#).

**Neighbourhood Renewal** - [Renewing and rebuilding](#) roads, sidewalks and streetlights in neighbourhoods.

**Street Lighting** - [Programs and services](#), projects, improving environmental impact, and reporting outages, damage or fallen poles.

**Construction** - [Construction types and map](#)

**Bike Routes** - Learn how to travel with new and existing [bike routes](#) on your bike, in your car, and on foot.

**Walk Edmonton** - Learn about events, community maps and other [walking resources](#).

## **Bylaws**

Bylaws help to keep our neighbourhoods and communities safe and clean. The City of Edmonton provides bylaw enforcement services to deal with complaints about:

[Business](#)

[Residential Living](#)

[Smoking, Noise and Nuisances](#)

[Street Signs and Vehicles](#)

[Trees and Plants](#)

[Pet Ownership](#)