

Partnership and Collaboration Session

Agenda outline:

Introductions

10 – 15 min

- What is a partnership?
- What does it look like?
- Large group discussion

 $15 - 20 \, \text{min}$

- Why would we want to partner?
- Benefits and Challenges
- Current CL examples
- Principles and Process

15 - 20 min

- Spectrum of Partnership
- Step 1.– Scoping & Building
- Partnership cycle
- When not to partner or collaborate
- Small group discussion

 $5 - 10 \, \text{min}$

- How can we use this information?
- What types of resources would be helpful to assist us?
- Questions, Wrap up & Resources

time remaining









and Collaboration

Introduction: Holly Legeas, - EFCL corporate partner Servus Credit Union - Southgate Branch Manager

Presenter:

Nora Begoray, EFCL Business Development Director Assisting: Rhonda Holloway, Volunteer Partnership Broker

Saturday, October 20th 2018





The Plan

This session aims to	 Introduce concepts about partnerships Explore how this is relevant to your community league work Offer resources to assist Promote confidence in collaboration situations 		
The approach is designed to	 Create new knowledge and learnings Share and build on the experience and expertise in the room Discover ways to work better together in the future 		



Introductions

You may already know that real collaboration relies on relationships and trust

So let's get to know each other!

- ☐ Please share with us
 - Who you are?
 - What are you wondering about that brought you to this session?
 - What do you hope to discover or take back?







Definitions

Partnership – an on-going relationship in which two or more people, or organizations, work together in a common activity or to achieve a shared goal or objective, where risks and benefits are shared.



At it's deepest level – each partner is *equally* involved in:

- Co-creating the partnership's activities
- Bringing contributions (of different kinds) to the partnership
- Committing to mutual accountability



Benefits / Challenges

Let's hear from the group

What are some reasons you might want to partner?

What has your experience been with partnering?

Benefits?

Challenges?





What are some specific community league examples currently?



In practical terms...

Relationships are at different levels of partnership collaboration – it is a spectrum/continuum

Transactional Influential Collaborative

- Principally one-way
- Minimal exchanges
- Often time bound or finite
- Transfer of risk

- Active two way exchanges
- Resource exchanges specific
- Higher level of trust
- Linked to broader program rather than a project
- Some risk may be shared

- Highly integrated involves whole organization
- Includes enhancing partner capacity
- High level of commitment, shared ownership and trust
- Mutual accountability, risks and benefits shared
- May be long term and sustainable

Recognize that all partnerships are different, but what matters is that all partners, in any partnership, agree and share the same definition.



To be really effective – Essential 5 principles





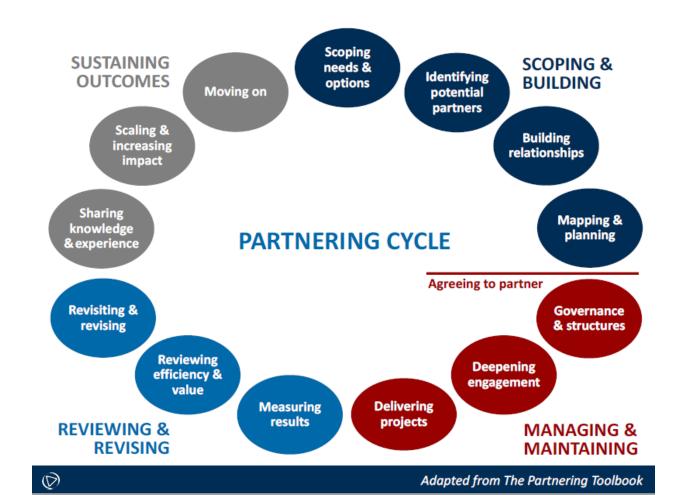


Process – Getting Started

This is about:

- Who are we, What do we need?
 - Resources/contributions
- Who might have the same goals?
 - Shared interests
- Lets approach and explore ideas
 - Goals/Concerns/Contributions
- If alignment, interest, then lets discuss how this could work.
 - Tools/Options/ Planning

Step 1. Scoping and Building



Exploring Ideas – needs openness

Things to Keep in Mind

- 1. Uncertainty cycle
- 2. Pre-conceptions & assumptions
- 3. Key Concerns
- 4. Key Drivers

Uncertainty can be caused by:

- Lack of data
- Different values
- Assumptions about each other
- Bad past experiences of partnering
- Challenges of the operating environment
- Unconscious emotional processes

Adapted from: Andrew Acland

A) You represent the organization (channeling this objective perspective/lens can be helpful)
B) All parties have uncertainty in common

Potential for creative conflict UNCERTAINTY CONFLICT OR **FEAR** WITHDRAWAL HOSTILITY

^{*} When going into an initial meeting to explore a new partnership consider...

HOW do we do this?

Working together is messy and sometimes uncomfortable.

But the benefit is: Collaboration can often solve problems



Identifying
The problem

How together we can co-create a solution

Preconceptions and Assumptions

How we might characterize each other - maybe subconsciously

Government	Business	Community	Non-profits
Bureaucratic	Profit driven	Demanding	Unprofessional
Buck passing	Quick fix	Lazy	Lack of skills
Dogmatic	Hard-nosed	Uneducated	Narrow focus
Short-term	Self-centred	Difficult	Unrealistic
Inflexible	Greedy	Hot-tempered	Unaccountable
Controlling	Inconsiderate	Weak-willed	Disorganized
Dogmatic Short-term Inflexible	Hard-nosed Self-centred Greedy	Uneducated Difficult Hot-tempered	Narrow focus Unrealistic Unaccountable

Implementation and Maintaining

Journey just beginning Source: C Osorio MIT, Universidad de Chile



Did you know? Edmonton Community Leagues contribute big!

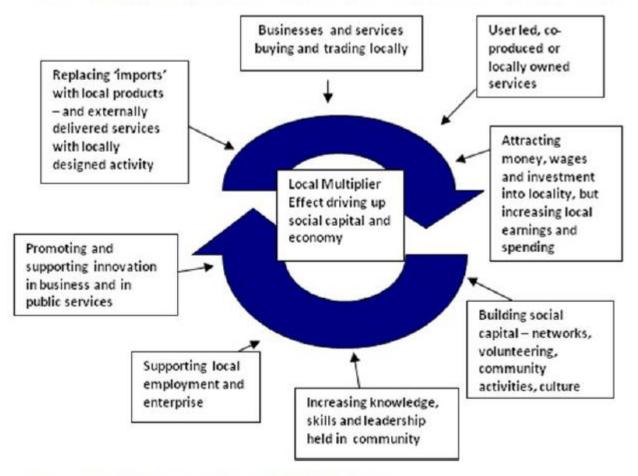
- 2009 2017 *Community groups contributed \$34.6 million to build public amenities via the NPDP program. This reflected 188 projects built in 120 neighbourhoods.
- 2010 2017 There were 280 *additional* projects completed by 119 community leagues valued in excess of \$15 million via the Community Led Construction Projects.

This JUST reflects things we have built!

This does not reflect the thousands of volunteers, the thousands events, programs, festivals, and recreational opportunities (often free or low cost)

Do you recognize your real tangible economic value?

Figure 1. Community Capacity Building - Local Multiplier Effect (combining social and economic factors)



Source: Reproduced with permission from Westall, Ramsden and Foley (2000).

Retrieved from: Community capacity building: fostering economic and social resilience – Antonella Noya and Emma Clarence Nov.2009 OECD LEED Programme – Page 5



Next steps...

Very similar to Project Management Process

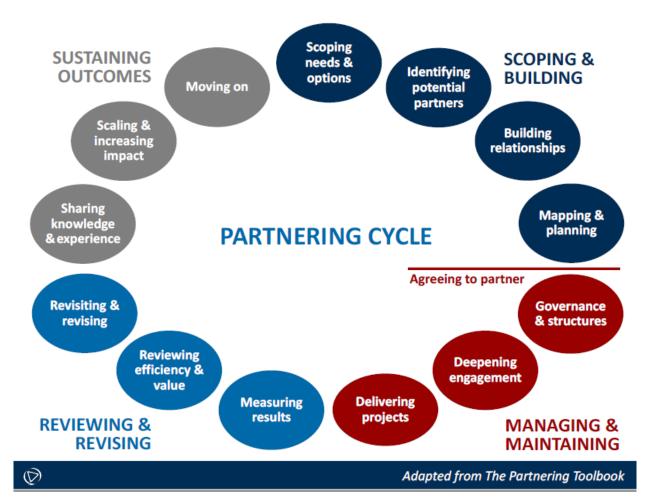
Step 2

Managing & Maintaining

Step 3

Reviewing & Revising

Step 4
Sustaining Outcomes



When not to partner or collaborate?

Do you have a shared purpose?

Is there enough alignment?

Do we have the right people/organizations?

Is there a sense of a shared commitment?

Each partner needs to feel comfortable and supported This is a team – to achieve a goal

- Is there a power imbalance?
- Are there unrealistic expectations?
- Are the resources there to deliver contributions?
- Has the environment/ or other external factors changed?



How can we use this information?

Small group discussions

Please discuss with each other... and put on post it note.

- How can you use this information?
- What resources would be helpful to assist you with your partnerships?
- What actions will you take?



Harness diverse expertise, resources and creativity to effectively build community and social value.



and Collaboration

Questions?



Session Completion

Did we.....?

- Introduce concepts about partnerships
- Explore how this is relevant to your community league work
- Offer resources to assist
- Promote confidence in collaboration situations
- Create new knowledge and learnings
- Share and build on the experience and expertise in the room
- Discover ways to work better together in the future

